

SECURITY AND DILIGENCE

Overview

Wirehive specialise in providing robust, secure, high tech solutions to high value and high profile clients. These include a leading UK hedge fund management company and many high value eCommerce retailers.

Vendor diligence

Wirehive use only the industry leading hardware and software vendors to power their infrastructure. All equipment is sourced with mission critical support SLAs and is state of the art at the time of purchase. Network infrastructure is powered by Cisco routers and switches, servers and storage are supplied by Dell, and the platform is powered by VMWare vSphere.

We select these suppliers because we know how critical the role we play in your business is, and accordingly we don't cut any corners.

Physical Security and Resilience

Our hosting infrastructure is housed across two Tier 3 data centres, geographically separated. Both facilities are manned around the clock with full internal and external CCTV coverage. Access is only granted to registered and identified members of staff using zone based door entry cards and biometric identification.

Our primary location provides us redundant infrastructure at every level:

- Power is supplied from a dedicated substation, with battery backup for the entire site as well as a generator with enough fuel for 2 weeks continuous use.
- External connectivity is provided by 2 separate fibre optic circuits to separate locations in London. Each line takes a separate physical route across the country.
- Internet access is supplied by 3 separate vendors: ntt, Cogent and Telecom Italia. All 3 vendors are recognised industry leaders.

Network Security

By using leading technologies such as VMWare Virtualisation and Cisco firewalls and switches, we are able to ensure complete segregation of individual client's network traffic. Your servers are shielded by application aware firewalls and intrusion detection systems. Our core network is also capable of handling bursts of traffic several magnitudes greater than required for daily operation as protection against denial of service attacks or unexpectedly successful marketing campaigns.

Procedural Security

Access to your servers at the data centre is strictly controlled and audited by the security staff on site. Wirehive will only access your servers as part of an agreed period of maintenance or for emergency reasons under your instruction. All passwords and key files are stored securely and access is only available to staff who require it.

The Digital Agency Hosting Specialists

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RIPE
NCC MEMBER

LINX

vmware

Microsoft